



Enterprise Work Management Transformation with Adobe Workfront



~1 FTE of monthly effort saved by automating financial recovery and reporting



15–20% fewer missed project deadlines through standardized workflows and improved resource planning



Single source of truth for project management, resource planning, time tracking, and financial reporting



Client

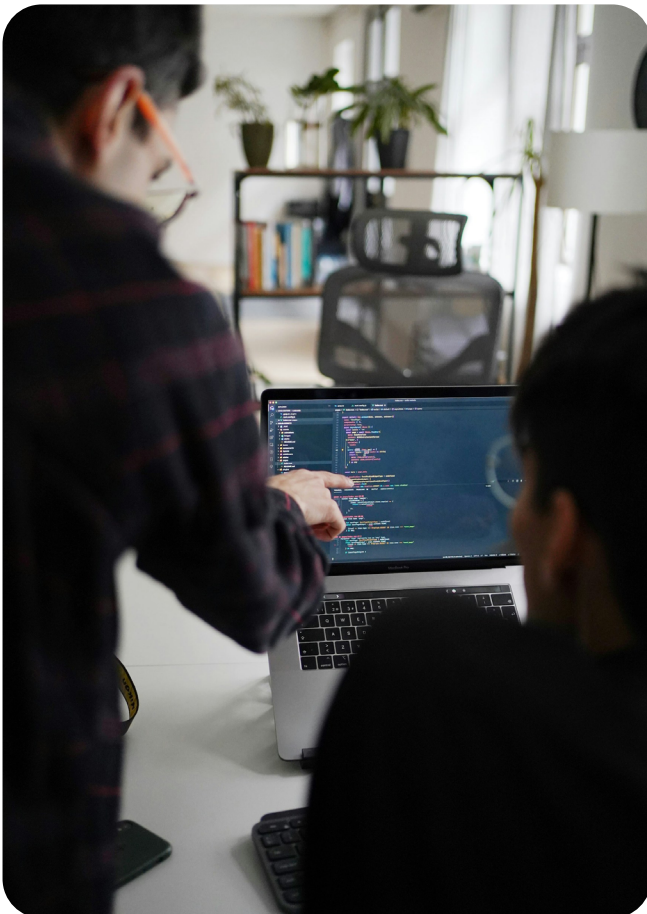
A Canadian municipal government organization responsible for delivering essential public services through multiple departments and cross-functional teams.

Its Customer Service and Communications team manages a diverse portfolio of initiatives that require efficient project execution, financial accountability, and collaboration across the organization. To support these operations, the organization sought to modernize its work management processes with a centralized enterprise platform.

Challenges

The organization relied on multiple disconnected tools and manual processes to manage project intake, execution, resource planning, time tracking, and financial recovery. This fragmented approach increased administrative effort, limited operational visibility, and made it difficult to accurately track project costs and team capacity.

Financial recovery required time-consuming manual reconciliation, while inconsistent processes across departments reduced efficiency and limited collaboration. The organization required a scalable enterprise work management solution that would centralize operations, automate key business processes, improve financial transparency, and provide greater visibility into projects and resources.



Munvo Solution

Munvo partnered with the organization to implement Adobe Workfront as its enterprise work management platform, creating a centralized operating model that connects project intake, execution, resource management, and financial recovery.

Our team:

- Implemented Adobe Workfront as the organization's centralized platform for managing projects, resources, financial tracking, and operational reporting.
- Standardized project intake and delivery through automated workflows, dynamic request forms, and reusable project templates.
- Centralized time tracking, expense management, billing, and project financials to improve visibility and simplify cost management.
- Automated financial recovery and reporting using Adobe Workfront Fusion, significantly reducing manual effort while improving reporting accuracy.
- Delivered a comprehensive change management and user adoption strategy to support a successful organizational transition.
- Worked closely with stakeholders to streamline business processes, eliminate manual work, and establish a scalable foundation for future growth.

Benefits

By replacing disconnected tools and manual processes with Adobe Workfront, the organization established a centralized enterprise work management platform that provides a single source of truth for projects, resources, and financial operations.

Standardized workflows, automated financial recovery, and near real-time reporting improved operational efficiency while providing project teams, finance, and leadership with greater visibility into project performance, resource utilization, and costs. Enhanced planning capabilities and improved financial transparency enable better decision-making, more predictable workloads, and a scalable framework for continued operational improvement.



Adobe Workfront



Results

- ✓ Achieved approximately **80% user satisfaction** following the Adobe Workfront implementation.
- ✓ Saved the equivalent of **one full-time employee (1 FTE)** each month by automating the financial recovery process.
- ✓ Reduced missed project deadlines by **15–20%** through standardized workflows and improved resource planning.
- ✓ Replaced fragmented tools and manual reporting with a centralized enterprise work management platform, creating a single source of truth for project management and financial operations.
- ✓ Improved financial transparency and operational decision-making through near real-time reporting, enhanced resource visibility, and streamlined business processes.



Munvo has been an exceptional partner throughout this project. Their professionalism, expertise, responsiveness, and collaborative approach gave us confidence at every stage of the engagement. I have no doubt the project will continue to be successful, and I wish the team every success moving forward.



Business Liaison



**Getting in
Touch**

Online

www.munvo.com
[Munvo LinkedIn](#)

Sales

sales@munvo.com
+1.514.223.3648